

EMOTION, OUTRAGE AND PUBLIC PARTICIPATION

In 2008 Dr Peter Sandman invited the International Association for Public Participation (IAP2) to work with him to develop his life's work into a training program. Dr Sandman is a distinguished academic, educator and well respected advisor on risk communication. The course was developed to contain IAP2's particular perspective on the place of civic engagement in decision-making, communication and planning for situations in which communities of people find themselves outraged more than endangered.

Over the course of 2 days you will learn more about this perspective and how Dr Sandman and IAP2's perspectives have been fused together to deliver this unique and important training.

After taking this 2 day course, you will:

- Understand and learn how to identify outrage and its causes in public participation situations
- Have an increased awareness of how outrage hinders public participation programs, and how to plan for its management
- Understand the principles, approaches and strategies for dealing with emotion and outrage in public participation
- Practice applying the principles, strategies and approaches and prepare for upcoming challenges

Video presentations from internationally acclaimed outrage management expert, Peter Sandman are shown through the course to complement the training.

Please contact Barbara Chappell on 0429 155 743 or email chappell@aapt.net.au if you would like any further information.