

Barbara Chappell is the author of the LGA Community Engagement Handbook and the City of Onkaparinga's Community Engagement Handbook which won the IAP2 Core Values Award for Best Policy Framework 2007. Barbara is licensed to teach the International Association for Public Participation (IAP2) Certificate Program and Emotion, Outrage and Public Engagement course.

She holds a Master of Conflict Management and a background in the development and implementation of community engagement framework models in local government. Barbara works with Councils and community groups throughout South Australia to raise awareness of community engagement practices.

In 2008 she worked with the SA Local Government Association to research and develop a community engagement model framework for use throughout Councils in South Australia (available on www.lga.sa.gov.au/goto/engage).

Barbara has a background in Local Government (LG) and is the recipient of two LG awards for her contributions to community engagement in SA. She continues to train staff at all levels of local government in the use of the framework model through the Local Government Association Training Program.